

# The Cox and Plant *Wake up & smell the coffee* guide



Cox and Plant is committed to quality in all aspects of business.

That is why we've created our guide to making quality coffee – so when you take a well earned break during the day you can also enjoy a quality cup of coffee at the same time.

## *Café au lait*

1. Steam a pitcher of milk.
2. Fill a mug halfway with filtered coffee and the rest of the way with steamed milk.
3. Top it with a little foam.



## *Café Mocha*

1. Use an 8 oz coffee cup and saucer.
2. Pour a single shot of espresso or strong filter coffee into a cup
3. Put 3/4 of a scoop of cocoa into the cup and whisk it well.
4. Fill the cup with hot milk.
5. Dust with cocoa.



## *Cappuccino*

1. Prepare two cups of hot espresso or strong filter coffee.
2. Bring 100ml of milk to the boil, whisking all the time, until it starts to froth.
3. Pour the espresso into a large cup.
4. Finally pour the hot milk immediately into coffee.
5. Dust with cocoa.



## *Filter coffee*

Top tips for making the perfect filter coffee

1. Clean the coffee pot: this can make the world of difference!
2. Use clean water: remember coffee is 99% water so make sure you use clean filtered or bottled water.
3. Use fresh quality coffee.



# Quality in history

famous quotes through the ages



“It is the quality of our work which will please God and not the quantity.”

**Mahatma Gandhi**

“It is easier to do a job right than to explain why you didn't.”

**Martin Van Buren,  
8th President of the United States**

“When one find's oneself in a hole of one's own making, it is a good time to examine the quality of the workmanship.”

**anon**

“Associate yourself with men of good quality if you esteem your own reputation. It is better be alone than in bad company.”

**George Washington, 1st  
President of the United States**

“The quality of a person's life is in direct proportion to their commitment to excellence, regardless of their chosen field of endeavor.”

**Vince Lombardi,  
American football's 'coach of the century'**

“One of the rarest things that a man ever does, is to do the best he can.”

**Josh Billings, American author  
and humourist**

“Your success will be affected by the quality and quantity of new ideas you suggest.”

**Brian Tracy,  
motivational speaker**

“We are prone to judge success by the index of our salaries or the size of our automobile rather than by the quality of our service and relationship to mankind.”

**Dr. Martin Luther King Jr.,  
youngest ever Nobel Peace Prize winner**

“The bitterness of poor quality lingers long after the sweetness of meeting schedules is forgotten.”

**anon**

“Almost all quality improvement comes via simplification of design, manufacturing, layout, processes, and procedures.”

**Tom Peters,  
management writer**